

## Notice of Meeting

# Resident Experience Board

**Date & time**

Thursday, 13  
October 2016 at  
10.00 am

**Place**

Surrey History Centre,  
130 Goldsworth Road,  
Woking, Surrey,  
GU21 6ND

**Contact**

Dominic Mackie or  
Sharmina Ullah  
Room 122, County Hall  
Tel 020 8213 2814 or 020  
8213 2838  
dominic.mackie@surreycc.gov.uk  
or  
sharmina.ullah@surreycc.gov.uk

**Chief Executive**

David McNulty



We're on Twitter:  
@SCCdemocracy

**If you would like a copy of this agenda or the attached papers in another format, eg large print or braille, or another language please either call 020 8541 9122, write to Democratic Services, Room 122, County Hall, Penrhyn Road, Kingston upon Thames, Surrey KT1 2DN, Minicom 020 8541 8914, fax 020 8541 9009, or email [dominic.mackie@surreycc.gov.uk](mailto:dominic.mackie@surreycc.gov.uk) or [sharmina.ullah@surreycc.gov.uk](mailto:sharmina.ullah@surreycc.gov.uk).**

**This meeting will be held in public. If you would like to attend and you have any special requirements, please contact Dominic Mackie or Sharmina Ullah on 020 8213 2814 or 020 8213 2838.**

**Elected Members**

Mr Colin Kemp (Chairman), Rachael I. Lake (Vice-Chairman), Mr Mike Bennison, Mr Robert Evans, Mrs Yvonna Lay, Mrs Jan Mason, Mr John Orrick, Ms Barbara Thomson, Mr Karan Persand (Epsom West), Mr Alan Young, Mr Ramon Gray (Weybridge) and Ms Denise Turner-Stewart

**Ex-officio Members:**

Mrs Sally Ann B Marks (Chairman of the County Council), Mr Nick Skellett CBE (Vice-Chairman of the County Council)

**TERMS OF REFERENCE**

The Committee is responsible for the following areas:

Community Safety	Adult and Community Learning
Crime and Disorder Reduction	Cultural Services
Relations with the Police	Sport
Fire and Rescue Service	Voluntary Sector Relations
Localism	Heritage
Major Cultural and Community Events	Citizenship
Arts	Registration Services
Customer Services	Trading Standards and Environmental Health
Library Services	Legacy and Tourism

## **AGENDA**

### **1 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS**

### **2 MINUTES OF THE PREVIOUS MEETING:**

The minutes from the previous meeting will be tabled at the next meeting on Tuesday 22 November 2016.

### **3 DECLARATIONS OF INTEREST**

All Members present are required to declare, at this point in the meeting or as soon as possible thereafter

- (i) Any disclosable pecuniary interests and / or
- (ii) Other interests arising under the Code of Conduct in respect of any item(s) of business being considered at this meeting

#### **NOTES:**

- Members are reminded that they must not participate in any item where they have a disclosable pecuniary interest
- As well as an interest of the Member, this includes any interest, of which the Member is aware, that relates to the Member's spouse or civil partner (or any person with whom the Member is living as a spouse or civil partner)
- Members with a significant personal interest may participate in the discussion and vote on that matter unless that interest could be reasonably regarded as prejudicial.

### **4 QUESTIONS AND PETITIONS**

To receive any questions or petitions.

#### **Notes:**

1. The deadline for Member's questions is 12.00pm four working days before the meeting (Friday 7 October 2016).
2. The deadline for public questions is seven days before the meeting (Thursday 6 October 2016).
3. The deadline for petitions was 14 days before the meeting, and no petitions have been received.

### **5 RESPONSES FROM THE CABINET TO ISSUES REFERRED BY THE SCRUTINY BOARD**

There are no responses to report.

**6 RECOMMENDATION TRACKER AND FORWARD WORK PROGRAMME** (Pages 1 - 24)

The Board is asked to monitor progress on the implementation of recommendations from previous meetings, and to review its Forward Work Programme.

**7 SURREY COUNTY COUNCIL'S HERITAGE SERVICES AND THE DEVELOPMENT OF A FUTURE STRATEGY** (Pages 25 - 38)

**Purpose of the report:** Policy Development and Review

The Residents' Experience Board has requested a report on what Surrey Heritage currently provides for residents. Budget pressures and the changing pattern of public use will require a new strategy to be formed for the provision of Heritage Services in Surrey and this paper forms the basis for a discussion.

**8 DATE OF NEXT MEETING**

The next meeting of the Board will be held on Tuesday 22 November 2016 in Conference Room 1, County Hall, Kingston upon Thames.

**David McNulty**  
**Chief Executive**

Published: Tuesday, 4 October 2016

**MOBILE TECHNOLOGY AND FILMING – ACCEPTABLE USE**

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Anyone is permitted to film, record or take photographs at council meetings with the Chairman's consent. Please liaise with the council officer listed in the agenda prior to the start of the meeting so that the Chairman can grant permission and those attending the meeting can be made aware of any filming taking place.

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*Thank you for your co-operation*